



ChaChaCo Apothecary (“Returns & Refunds Policy”)

Damaged or Missing Items: Damaged or missing items must be reported within 14 days of receiving order. To report damaged or missing items, please contact us via email or at www.chachacoap.com/contact.

Returns: To be eligible for returns, each items must be (1) unopened, (2) unused, (3) in original packaging. Due to the sensitive and perishable nature of our products, open and used items will not be accepted for return or refund. Some exclusions apply to our return policy. For more information regarding a return, please contact us via email or at www.chachacoap.com/contact.

Refunds: Refunds for approved returns will be issued via the original method of payment, or via store credit.